

To suspend or cancel a subscription order



1. Choose Subscriptions from the Dashboard - found under the Login\My Account Menu

The screenshot shows a user dashboard with a sidebar menu on the left and a main content area on the right. The sidebar menu includes: Dashboard, Help, Resources, Orders, Monthly Project Info, Gift Card Balance, Downloads, Addresses, Payment methods, Account details, Logout, and Subscriptions. A red arrow points from the 'Subscriptions' menu item to the 'View' button in the subscription table below.

Dashboard Hello etkk4VjBbZ (not etkk4VBbBz? [Log out](#))

From your account dashboard you can view your recent orders, manage your shipping and billing addresses, and edit your password and account details.

PRODUCT CATEGORIES

Select a category

MEMBERS MENU

- » Members Free Patterns
- » Yarn Ply and Weights
- » Knitting Lessons
 - » Knitting Lessons 1
 - » Knitting Lesson 2
 - » Knitting Lesson 3
 - » Knitting Lesson 4
 - » Knitting Lesson 5
 - » Knitting Lesson 6
- » Crochet Lessons
 - » Crochet Lesson 1
 - » Crochet Lessons 2
 - » Crochet Lessons 3
 - » Crochet Lessons 4
 - » Crochet Lesson 5
 - » Crochet Lesson 6

2. This will take you to your subscriptions page - click on View to open a subscription related order

The screenshot shows the subscriptions page with a navigation bar at the top and a sidebar on the left. The main content area features a table of subscription orders. A red arrow points to the 'View' button for the first subscription.

HOME SHOP YARN KITS MEMBERS AREA LOGIN / MY ACCOUNT CHECKOUT ABOUT CONTACT US

Dashboard Help Resources Orders Monthly Project Info Gift Card Balance Downloads Addresses Payment methods

SUBSCRIPTION	STATUS	NEXT PAYMENT	TOTAL	
#22295	Active	May 22, 2022 Via visa card ending in 2951	\$49.90 / month	View
#10073	Cancelled	-	\$38.90	View
#9674	Cancelled	-	\$38.90	View

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- » Crochet Lessons

3. From this page you can suspend or cancel your subscription.

The screenshot shows the subscription details page with a sidebar on the left and a main content area on the right. The main content area displays subscription details and a table of subscription totals. A red arrow points to the 'Suspend' button.

Orders Monthly Project Info Gift Card Balance Downloads Addresses Payment methods Account details Logout

Start date 2 mins ago

Last order date 2 mins ago

Next payment date February 18, 2022

Auto renew

Payment Via visa card ending in 2951

Actions [Suspend](#) [Cancel](#) [Change address](#) [Change payment](#) [Renew now](#)

Subscription totals

PRODUCT	TOTAL
Monthly Yarn Club Membership (Yarn and Pattern only) - Knitting × 1 Upgrade or Downgrade	\$29.95 / month
SUBTOTAL:	\$29.95
	\$9.95 via

MEMBERS MENU

- » Members Free Patterns
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- » Knitting Lessons
 - » Knitting Lessons 1
 - » Knitting Lesson 2
 - » Knitting Lesson 3
 - » Knitting Lesson 4
 - » Knitting Lesson 5
 - » Knitting Lesson 6
- » Crochet Lessons
 - » Crochet Lesson 1
 - » Crochet Lessons 2
 - » Crochet Lessons 3
 - » Crochet Lessons 4
 - » Crochet Lesson 5
 - » Crochet Lesson 6
- » Amigurumi Lessons